

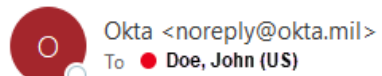
# LMSOC eApp Visual Guide



# eApp Login Process


The following presentation is a visual guide to assist users through the eApp login process.

EXTERNAL: Welcome to Okta!



Retention Policy LMX-InboxFolder (64 days)

Expires 7/17/2025

 If there are problems with how this message is displayed, click here to view it in a web browser.  
Click here to download pictures. To help protect your privacy, Outlook prevented automatic download of some pictures in this message.



## Defense Counterintelligence and Security Agency - Welcome to Okta!

Hi John,

Your organization is using Okta to manage access to your web applications. This means you can conveniently access all the applications you normally use, through a single, secure home page. Watch this short video to learn more: <https://www.okta.com/intro-to-okta/>

Your system administrator has created an Okta user account for you.  
**Click the following link and follow the instructions on the subsequent screen to activate your Okta account:**



This link expires in 7 days.



### Set up security methods

@ johndoe1234

Security methods help protect your DCSA ICAM account by ensuring only you have access.

#### Required now



#### Password

Choose a password for your account

[Set up](#)

[Back to sign in](#)





### Set up password

@ johndoe1234

#### Password requirements:

- At least 15 characters
- A lowercase letter
- An uppercase letter
- A number
- A symbol
- No parts of your username
- Password can't be the same as your last 5 passwords

#### Enter password

#### Re-enter password

Next

[Return to authenticator list](#)

[Back to sign in](#)



### Set up security methods

@ johndoe1234

Security methods help protect your DCSA ICAM account by ensuring only you have access.

#### Optional



#### Okta Verify

Okta Verify is an authenticator app, installed on your phone or computer, used to prove your identity

[Set up](#)

[Continue](#)

[Back to sign in](#)

My Apps

DCSA

Add section +

Notifications 2

My Apps

Sort ▾

⌵ DCSA



DCSA.mil



STEPP



NBIS eAPP

+ Add section

Support

Help: [dcsa.itsupport@mail.mil](mailto:dcsa.itsupport@mail.mil)

Last sign in: a few seconds ago



You have successfully logged into you account.

The eApp application requires this account be validated before accessing the personal information associated to it upon initial access and when certain account changes occur.

Once validated you will be provided the details on your form(s).

Provide your U.S. Social Security Number

What is your date of birth?

Month	Day	Year
<input type="text"/>	<input type="text"/>	<input type="text"/>

Submit



# eApp Password Reset

The following slides are a visual guide to assist users who have forgotten their password.

## Contact Information

For all questions related to accessing the system, contact the DCSA help desk at (878) 274-1344 or email [dcsa.ITSupport@mail.mil](mailto:dcsa.ITSupport@mail.mil), Monday through Friday, 5:00 a.m. to 8:00 p.m. EDT and Saturday, 8:00 a.m. through 2:00 p.m. EDT.



Sign In

Username

Next


OR

[Sign in with PIV / CAC card](#)


[Unlock Account or Reset Password](#)

[Help - DCSA Systems](#)


[FAQ - STEPP](#)



Defense  
Counterintelligence  
Agency



Get a verification email

 johndoe1234

Send a verification email to j\*\*\*d4@lmco.com  
by clicking on "Send me an email".

Send me an email

[Back to sign in](#)



Verify with your email

@ johndoe1234

We sent an email to j\*\*\*d4@lmco.com Click the verification link in your email to continue or enter the code below.

[Enter a verification code instead](#)

[Back to sign in](#)



**From:** Okta <[noreply@okta.com](mailto:noreply@okta.com)>  
**Sent:** Thursday, May 22, 2025 12:16 PM  
**To:** Doe, John (US)  
**Subject:** EXTERNAL: One-time verification code




Hi John,


You have requested an email link to sign in to D-ICAM User Dashboard. To finish signing in, click the button below or enter the provided code. If you did not request this email, please contact an administrator at [dcsa.itsupport@mail.mil](mailto:dcsa.itsupport@mail.mil).




This is an automatically generated message by Okta. Replies are not monitored or answered.



Defense  
Cyber  
Support  
Agency



Verify with your email

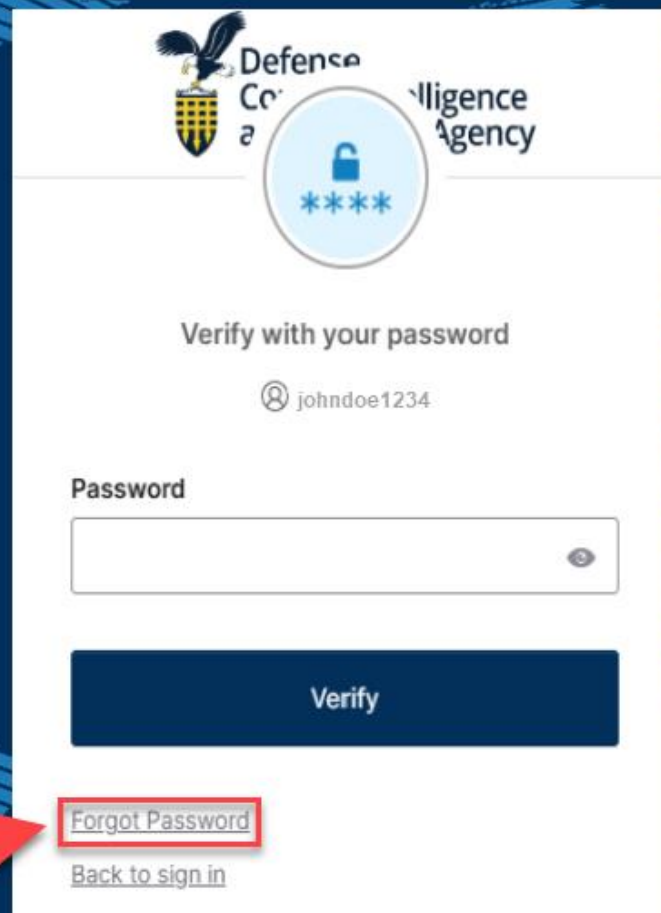
 johndoe1234

We sent an email to **j\*\*\*d4@lmco.com** Click the verification link in your email to continue or enter the code below.

Enter Code

Verify

[Back to sign in](#)

A white login form is centered on the slide. At the top, it displays the DCSA logo and the text "Defense Cyber Support Agency". Below this is a circular icon containing a blue padlock and four asterisks. The text "Verify with your password" is centered below the icon. Underneath, there is a user identifier "johndoe1234" preceded by a person icon. A "Password" label is positioned above a white input field with a toggle eye icon on the right. Below the input field is a dark blue button labeled "Verify". At the bottom of the form, there is a link "Forgot Password" enclosed in a red rectangular box, and a link "Back to sign in" below it. A red arrow points from the "Forgot Password" link towards the left side of the slide.



### Reset your DCSA ICAM password

@ johndoe1234

#### Password requirements:

- At least 15 characters
- A lowercase letter
- An uppercase letter
- A number
- A symbol
- No parts of your username
- Password can't be the same as your last 5 passwords

#### New password

#### Re-enter password

☐ Sign me out of all other devices.

Reset Password

[Back to sign in](#)

***LOCKHEED MARTIN*** 